

Derek Gorton

From: [REDACTED]
To: "Derek Gorton" <derek.gorton@[REDACTED]>
Cc: [REDACTED]
Sent: Friday, February 06, 2009 12:17 PM

Hello Derek,

Thank you for your hard work and patience dealing with our furnace. Your professionalism and customer care helped us to a quick resolve and a significant cost savings. We will certainly pass along your company as a good reference to our local neighbors and friends.

Have a safe and WARM weekend, we will!

John M
