

6-4-15

Dear Gary Schultz -

Many thanks for all your help in solving my pipe situation. You were really eager to determine the cause and then proceed to culminating and repairing the problem. I appreciated all of your input during the ordeal.

Your crew of workers were very diligent in performing their jobs. They made me feel like they cared about me and my problem. Sorry about the decayed squirrel - what an absolute mess!

I am still dealing with insurance on asbestos in the laundry room and the ruined subflooring in the kitchen. This whole process has been a learning experience.

Sorry for the delay in payment but insurance finally paid their share. It will take the rest of the summer to settle with Meemic and get my house in order.

Sincerely  
Paula Janke