

2/2/10a

Cherie

Gentlemen,

Just a quick note to thank you for the wonderful service we experienced during our furnace & air conditioning installation.

Starting with Jim's visit to our home, through the installation by Chris & Brad who were very knowledgeable, friendly and accomodating, it was a very positive experience. We really appreciated Chris' extra efforts during the installation.

A big thank you to all of you. We will most certainly recommend your company to our friends.

Sincerely,

Cherie and Bob

[Redacted signature area]